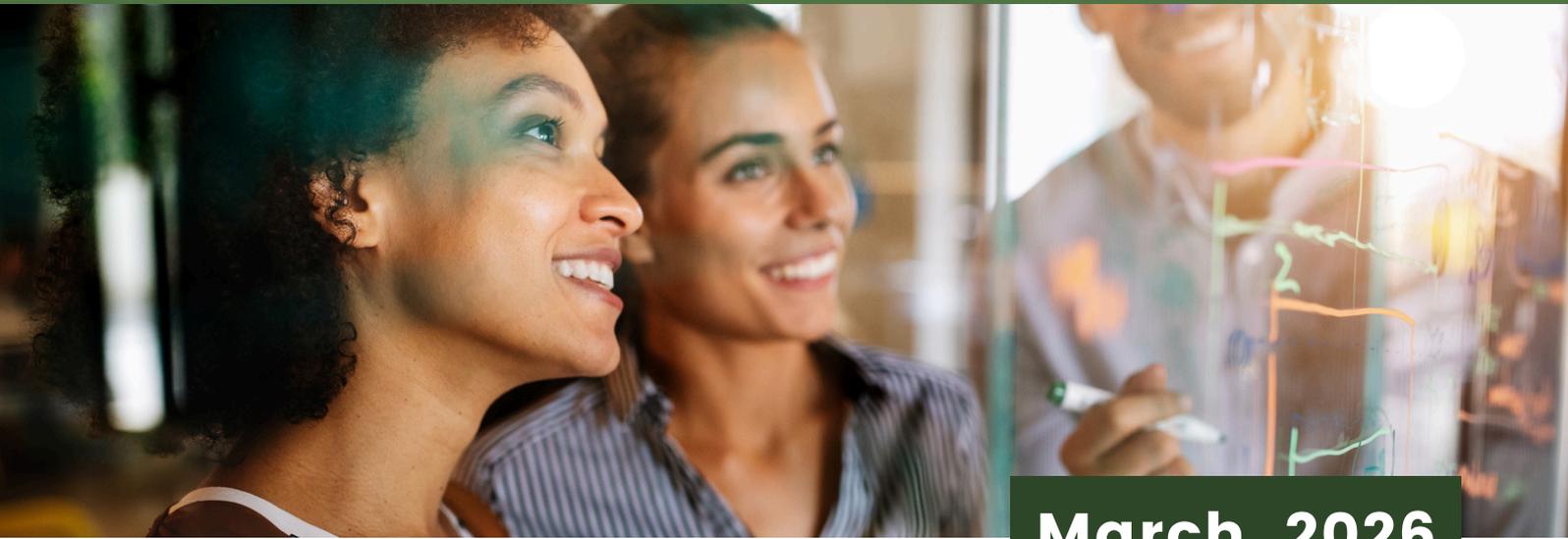


Thrive House

IT Newsletter



March, 2026

WELCOME!

Hello, and welcome to Thrive House IT Newsletter! At Thrive House, we believe technology isn't just about devices, it's about enabling safer, smarter, and more efficient care for the people who need it most.

As a dedicated NDIS and child safety provider, we've made significant strides in using Microsoft technologies to secure our data, empower our support teams, and align with international standards like ISO 27001.

This monthly newsletter will share insights from our IT journey, from real-life configurations to practical policies and how they directly benefit our participants, staff, and the broader NDIS community.

Whether you're a fellow provider, tech partner, or support worker, we hope this series sparks ideas, encourages collaboration, and helps raise the bar for digital care in our sector.

Let's build safer systems, together.



Registered
NDIS Provider

A MESSAGE FROM THRIVE IT

Last month, we spoke about the role of IT in supporting care making work easier, safer, and more connected.

This month, we're focusing on something simple but powerful:

Your password.

It may seem small, but passwords are still the first line of defense in protecting information both at work and at home.

In a world of increasing cyber threats, strong passwords remain one of the easiest and most effective ways to stay secure.

WHY PASSWORDS ARE STILL IMPORTANT?

Even with modern security systems, most digital access still begins with a password.

Weak passwords can:

- Be guessed in seconds
- Be reused across multiple accounts
- Be exposed in online data breaches

Strong passwords, on the other hand, make it significantly harder for attackers to access systems, emails, or sensitive information.



WHY IT MATTERS IN THE NDIS SECTOR?

In the NDIS and care environment, digital systems hold important information including participant records, reports, and communication.

Strong passwords help:

- Protect participant privacy
- Prevent unauthorised access
- Maintain trust with families and stakeholders
- Support compliance with privacy obligations

When each person takes password security seriously, we strengthen the entire organisation.



MICROSOFT'S ROLE IN PASSWORD & IDENTITY SECURITY

At Thrive House, we rely on trusted technology partners to support secure digital access and Microsoft plays an important role in that foundation.

Microsoft's security ecosystem is designed to:

- Support strong password standards
- Detect suspicious login activity
- Encourage safer authentication practices
- Protect accounts across devices and applications

Their systems continuously evolve to respond to emerging threats, helping organisations maintain a secure and reliable digital environment.

While technology provides strong safeguards, it works best when combined with responsible user habits like choosing strong, unique passwords.

Together, smart systems and smart behaviour create stronger protection.



DID YOU KNOW?

OVER 80% OF DATA BREACHES INVOLVE WEAK, REUSED, OR STOLEN PASSWORDS.

THE GOOD NEWS? STRONG PASSWORD HABITS CAN DRAMATICALLY REDUCE THAT RISK.



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FINAL WORD FROM THRIVE IT

Good technology protects people but good habits protect technology. By choosing stronger passwords, each of us plays a role in creating a safer digital environment for staff, participants, and families.

Thank you for reading!

THRIVE HOUSE

1800 231 231

www.thrivehouse.com.au

Suite 2, 39-45 First Ave
Mooloolaba, QLD 4557